BIG O TIRES®

December 2, 2008

Gentlemen,

About two years ago, I upgraded our Hunter Engineering Co. GSP9700 Balancer with the SmartWeight software feature. Since then we have run 21,900 tire and wheel assemblies on the machine. The weight savings has averaged 41% over what normally would have been consumed in conventional weight usage.

This has kept my weight costs down and will translate into additional savings in the future.

In addition, my technicians like using SmartWeight because it saves time in testing and in weight application.

Sincerely,

Ryan Dowdy
Owner/Manager
BIG O TIRES
AND SERVICE CENTERS
17111 Imperial Highway
Yorba Linda, CA 92886