

# MYRON'S AUTO SERVICE

August 25, 2010

11250 Hunter Drive

Bridgeton, Mo. 63044

Dear Sir or Madam:

I am writing to express my feelings about Hunter Equipment Company. I have had the pleasure of utilizing Hunter equipment for many years, beginning in the early 1970's. In 1993, I went in to business for myself and opened a small auto repair shop purchasing basic Hunter equipment because of my previous positive experiences. In 2001, I expanded and purchased a larger business. Again, I thought of Hunter and purchased a Hunter GPS9700 Wheel Balancer. In late 2009 I was purchased a wheel balancer from another name brand tool supplier. I thought I was getting a great deal, but I was mistaken. The equipment turned out to be substandard and gave me six months of pure hell. The machine was always breaking down and I had come-backs with vibration problems, costing me hundreds of dollars and affecting customer satisfaction. I ended up returning the faulty equipment taking a loss. The old saying, "You get what you pay for" rang true in this case. In contrast, the Hunter equipment and service has never let me down. .

The beginning of this year I purchased the new model of the Hunter GPS9700 Road Force Smart Balance. I no longer have customer come-backs or complaints for vibration problems and in fact I use the GPS9700 to provide service for other auto repair shops in my area that have vibration issues that they are unable to resolve. Although the initial monetary investment for the GPS9700 was higher when compared to other companies, the return on my investment has made the initial cost more than worthwhile. I highly recommend the use of Hunter Equipment as it has proven itself reliable and long lasting. Personally, I will not consider using another brand of equipment.

Sincerely,

Myron F. Hammond

Owner Myron's Auto Service and Edgewater Towing and Recovery

